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# Universalmuseum Joanneum

## Regulations, Schloss Trautenfels

Notice to visitors

We are pleased to welcome you at Schloss Trautenfels. In order to ensure both your personal security and the security of the items exhibited, may we draw your attention to the following regulations:

Please deposit bulky items such as umbrellas, rucksacks and bags outside the exhibition area.

Wet clothing could cause damage in the sensitive exhibition rooms and is therefore not permitted. In exceptional cases, the management may also ask you to take off thick jackets.

Food and drink is likewise not to be taken into the exhibition area or consumed there.

Smoking is not allowed at any of the institutions of the Universalmuseum Joanneum.

With the exception of assistance dogs, no animals may accompany visitors into the exhibition rooms.

Taking photographs and filming is permitted in our exhibitions solely for private purposes and only without the use of flash and tripod. Pictures taken for publication are only possible if prior permission has been given by the Universalmuseum Joanneum GmbH. For reasons of copyright, we reserve the right generally to prohibit the use of filming and photography in the exhibition area.

The Universalmuseum Joanneum GmbH reserves the right to record events in photographic form. Visitors give their express consent that photographs taken by them or in connection with the event may be used for museum-specific purposes without them receiving a fee.

Exhibits may not be touched. To avoid lesser or greater mishaps, you are asked to keep at a sufficient distance from them.

To ensure that all visitors are able to enjoy the exhibitions undisturbed, you are also requested to refrain from making mobile phone calls, or from receiving them. Also, we would kindly ask parents or guardians to keep their children as quiet as possible for the greater enjoyment of all.

Note: parents, guardians and authorized supervisors are responsible for children or pupils in their care.

Persons who breach these regulations or do not comply with instructions of the supervisory staff or management can be denied permission to remain in the building. Their entrance ticket loses its validity therewith and the admission charge paid will not be reimbursed.

Compensation will be sought from any person responsible for damage caused by negligence or from the person supervising them. Any event of wilful damage will also be reported to the police.

**Thank you for your understanding. We wish you a pleasant visit.**

The Management